

VISITATION SERVICES ANNOUNCEMENT

FRANKLIN COUNTY CORRECTIONS
<https://FranklinOH.GtlVisitMe.com/app>

AVAILABLE SERVICES:

INTERNET VISITATION



Currently Available

ON-SITE VIDEO VISITATION



Currently Available

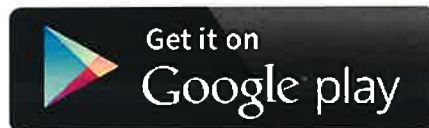
ONLINE SCHEDULING



Currently Available

HOW TO HAVE A VISIT:



All visits are scheduled by the visitor by going to <https://franklinOH.GtlVisitMe.com/app> or by downloading GTL's Android Apps in the Google Play Store by searching "GTL Inmate Visits." Be sure the visitor downloads BOTH Apps!



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INMATE QUICK TIPS:

- The next scheduled visit will appear on the screen.
- Any inmate using the kiosk will automatically be logged out 1 minute before the start of a visit.
- The visit will automatically start at the scheduled time, no inmate interaction is required.
- If the visit shows a white screen, it most likely means that the visitor is not checked in for the visit.
- Limit movement during the visit for optimal picture quality.
- If you experience volume issues, touch the bottom of the screen and a task bar will appear.
- On the right you will see a volume up icon; on the left you will see a volume down icon.  

VISITOR QUICK TIPS:

- Use headphones for better audio quality.
- Avoid using public wifi.
- Reduce other internet activity (streaming, ect) to ensure a higher quality visit.
- Limit movement during the visit for better picture quality.
- If using an Android device, download the GTL VisMobile apps located on the Google Play store, rather than trying to have a visit from the mobile device's browser.

